

SCRUTINY WORK PROGRAMME 2023/24

Corporate and Communities Overview and Scrutiny Panel

Date of Meeting	Issue for Scrutiny	Date of Last Report	Notes/Follow-up Action
29 September 2023	Performance and In-Year Budget Monitoring (Q1 April to June)	25 July 2023	Including pay and inflation generally and relation to contracts (as requested by OSPB as part of 2024/25 budget scrutiny)
	Performance Monitoring of Comments, Compliments and Complaints	21 September 2022	
	Member Portal – Case Management System	24 September 2021	Suggested at 28 March 2023 meeting
	The Council's Customer Contact Centre		
	Artificial Intelligence (AI)		Suggested at 28 March 2023 meeting
23 November 2023	Performance and In-Year Budget Monitoring (Q2 July to September)	25 July 2023	
	Review of Museums, Arts and Culture Strategy 2023/24	1 November 2022	
	Pay and inflation generally and relation to contracts - TBC		Requested by OSPB on 27 July 2023 (as part of 2024/25 budget scrutiny)
	Income Generation including results of scoping exercise undertaken for the provision of weddings on countryside sites		Suggested at 28 March Meeting
January 2024	Scrutiny of 2024/25 Budget		
March 2024	Performance (Q3 October to December) and In-Year Budget Monitoring		

Possible Future Items			
TBC	Digital Inclusion		Agenda planning August 2023
	Update on Rewards System for Staff: Employer of Choice		Agenda Planning August 2023
TBC	Menopause Policy		Agenda Planning August 2023
TBC – early 2024	Worcestershire County Museum Review of Lease		Suggested at OSPB July 2023
TBC	Farming and Rural Estates		Suggested at 8 June 2023 meeting
TBC – early 2024	Update on review of Libraries Unlocked	8 June 2023	Requested at 8 June 2023 meeting. To be considered by Panel in early 2024.
TBC	TV and Film Policy Briefing		Raised at 18 May 2023 agenda planning meeting
TBC	Update on role of Here2Help (including the Executive Summary of the Business Plan).	19 January 2023, 24 September 2021	Suggested at 19 January 2023 meeting
TBC	Worcestershire One Public Estate		Suggested at 14 February 2022 meeting
TBC	Electric Vehicle charging points on the County Council Estate		Suggested at 14 February 2022 meeting
TBC	Council Communication	8 November 2021	Suggested at 8 November 2021 meeting
TBC	West Mercia Energy Joint Committee Business Plan	17 January 2022	
Standing Items			
November/January	Budget Scrutiny		Annually
	Annual update on the Council's energy purchasing arrangement via the West Mercia Energy Joint Committee including the Business Plan	17 January 2022	Agreed at October 2021 Overview and Scrutiny Performance Board

TBC	Councillors Divisional Funding Scheme	20 July 2021	A regular report to Scrutiny on the operation of the WCDF is required under the Scheme
TBC	Worcestershire County Council Regulation of Investigatory Powers Act 2000 Policy (RIPA)		
TBC	Performance monitoring of comments, compliments and complaints	25 July 2023 28 March 2023 1 November 2022 21 September 2022	